Information Systems Support 1-2

Teacher: Mr. Bushard/Mr. Beebe
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Room 112
Daily 11:45am – 12:34am
Office Hours: 7:30am – 7:50am & 2:15pm – 3:00pm

Course Overview

The goal of this course is for students to achieve a PC Pro and a CompTIA A+ Certification. The PC Pro Certification is a basic starting point for most any IT career and demonstrates basic competency as a computer technician. The CompTIA A+ Certification is a more comprehensive industry standard for IT Service careers.

Outline – Topics by Quarter

Quarter 1
- Computing Overview
- PC Technician Responsibilities
- System Components
- Peripheral Devices
- Storage

Quarter 2
- Networking
- Wireless Networking
- Printing
- Mobile Devices
- System Implementation
- File Management

Quarter 3
- System Management
- Security
- PC Pro Certification
- A+ Certification

Grading

Assignments are presented through Moodle links to the TestOut LabSim interface. Assignments are in the form of Videos, Demos, Labs, Quizzes (Practice Questions), and Tests. Up until the due date, students may redo all labs and quizzes until they are satisfied with their grade. Module Tests are derived from a compilation of labs and quizzes from the unit assignments. The final competency for this course is achieving the PC Pro Certification.

Class Expectations

- All MTCHS Handbook policies will be followed
- Do your own work—cheating and plagiarism are not tolerated
- Students are responsible for checking due dates in PowerSchool

Late Work, Make-Up, and Redo Policy

Late Work
Work for the current module is considered due by midnight the day before a scheduled Module (unit) Test. Students may receive no more than 70% for any late assignment. Any missing or late assignment may be submitted up to two (2) school business days after the due date. Exceptions to this policy may be requested by the student in writing or email. The instructor will make the final determination on extension requests and will inform the student of the decision.

Make-Up Work
Students may be allowed up to two days per unexpected absence to complete make-up work. Unexpected absences are those due to sudden illness, injuries or death in a family. In general, tests will not be rescheduled, the instructor will make this final determination on a case by case basis.

Redos
If a student receives below a 70% on a test, a student may redo that test for a grade up to 70%. The instructor will determine the date by which the redo needs to be completed.

A+ Certification
As an industry standard certification, it is the ultimate goal for students to pass the CompTIA A+ Certification. While this is not a competency requirement, all students are strongly encouraged to study for, attempt, and pass this Certification. There are 2 tests that need to be completed and the total cost is $190 which can be paid for by using Fast Forward money.